



Fostering productivity and innovation in the Services Sector
25th Nov 4:00 – 6:00 PM

Session Flow

Part 1: 4:00 PM – 4:15 PM – Introduction

Time Slot	Content
4:00-4:02	Introduction to Guests, Moderator & Panelists by Ms. Purva Chadha, Senior Vice President, Primus Partners
4:02-4:05	Welcome note by Ms. Meena Nagraj, IAS, MD KITS
4:05-4:08	Address by Mr. EV Ramana Reddy, IAS, ACS, Department, IT, BT and S&T
4:08-4:10	Address by Dr. Amit Kapoor, Chairman, Institute for Competitiveness
4:10-4:15	Introduction to the subject, consultation & opening remarks by Mr. Devroop Dhar, Co-Founder & MD, Primus Partners

Part 2: 4:15 PM to 6:00 PM – Panel Session (15 Mins per Speaker)

Time Slot	Panelist	Question
4:15 – 4:30	Mr. CN Raghupati, Head, India Business, Infosys	From being one of the largest Indian IT companies to an Innovation Partner of choice for global clients to having a dedicated Research Arm and filing 100 patents annually and an Innovation Fund to nurture Startups, Infosys is a significant contributor to India & Karnataka's ecosystem & economy. What according you should be the top 3 priority Sectors / Domains for the State which need Innovation and how can we promote higher research as well as home grown solutions in the space?
4:30-4:45	Mr. Puneet Kumar, MD, Accenture	Co-creation and co-invention is at the heart of Accenture Innovation Strategies & Principles and with the extensive network of Research Labs the firm is promoting Innovation across Sectors. Considering the evolving industry & economy & focus Sectors, how important do you think is R&D in the Services Sector and how do you believe we can achieve our utmost potential in terms of collaborations and partnerships for higher Innovation & Research (Industry-Govt, Industry-Academia, Academia-Industry)?

4:45-5:00	Mr. Shankar Sundarajan, Digital Strategy Lead, Financial Services & Account Partner, IBM	There is a lot of buzz around Innovation 2.0 and IBM has been leapfrogging in its Innovation drives – from transforming hardware business to cloud computing, data analytics, cloud based AI amongst many others to technology innovations & Innovation Centres specifically in many areas like fintech, automotive etc. What is your view on the transformation of the Services Sector and what are our barriers of inherent business models/perceptions/markets (both for Startups as well as global conglomerates)? How can we resolve these barriers, bridge the gaps and keep up with the pace of Global Innovation to support growth of our Service Sector in the State?
5:00-5:15	Mr. Sunil Deshpande, Delivery Centre Head, TCS	As global leaders in IT services and digital solutions, TCS has been enabling Research, Innovation & simplification of businesses & government operations. Many services sectors have been impacted due to CoVID. What are your thoughts on how innovation can help these sectors to get back on track? Can the State build more Infrastructure to promote Innovation across segments & creators? Any Policy / Regulatory Support for supplementary facilitation / promotion?
5:15-5:30	Kamaljeet Singh, Head, Customer Advisory, Public Sector	SaS with its exceptional suite of products for data management, analytics, business intelligence & investigations, is transforming the way we capture data, perceive data and also apply it for best purposes. With the diverse sectors that SaS has been enabling innovation, what do you think should be the priority Knowledge Intensive Sectors for the State to prepare us for the future? And how do you believe the ecosystem can promote their growth?
5:30 – 5:45	Triveni ND, Additional Director, Software Technology Parks of India	Karnataka STPI-Bengaluru centre was set up in the year 1991 & today it has 4 sub-centres (Mysuru, Hubballi, Mangaluru and Manipal) under its jurisdiction. Exports from Karnataka has seen a remarkable growth from Rs 5.6 crore in 1991-92 to Rs 1,74,894 crores in 2018-19, which is 41% of the total current National Exports. To foster Innovation Driven Entrepreneurship in the country, STPI has been supporting start-ups for decades through the incubation centres spread across the country well connected with Industry. The Semiconductor Measurement Analysis & Reliability Test Lab (SMART Lab) setup by STPI in association with Govt of Karnataka in Bengaluru has been supporting the ESDM sector that has reduced the dependency on overseas facilities. STPI has also supported development of 12CoEs and envisions to develop 13 more in emerging

		technologies. Do you see higher innovation promotion and nurturing with these CoEs in the State? What do you think can enhance the Research & Innovation output from these CoEs? Has STPI seen a good collaboration with Industry and Academia and what more can be done on the alliances for us to strengthen our enablers of Innovation?
5:45-5:55	Discussion	
5:55-6:00	Closing remarks by Ms. Meena Nagraj, IAS, MD, KITS	